Position:	**Dispatch & System Operations Controller**
Pay Range:	$58,235.14 - $83,193.06 (2024 pay scale)
Please note:	Actual starting pay will be determined at the time of offer based on the experience, education and training of the successful candidate.

Austin Utilities is seeking a talented and self-driven Dispatch & System Operations Controller to join our Utility Operations team. The successful candidates will perform tasks associated with monitoring and controlling Austin Utilities systems and equipment. Additionally, employee will be tasked with managing Austin Utilities outage management process on a 24 x 7 basis, which includes receiving customer calls and responding appropriately through the dispatch of Austin Utilities staff.

Key responsibilities include but are not limited to:
- Monitor and control of SCADA for the water, natural gas, and electric distribution system
- After hour calls, and responds to emergency situations and dispatch crews to include law enforcement, fire and paramedics as appropriate
- Monitors and activates load management system.
- Monitors system electrical and natural gas demands on a daily basis, and reports accordingly

Why should you apply?
Austin Utilities has been recognized as one of the "Best Places to Work" in Southeast Minnesota. We put your safety first, and have been the recipient of several safety awards. As an integral member of our utility operations team, this position provides an opportunity for personal and career development to advance your professional career as you demonstrate your expertise within our organization. You will have the opportunity to work with a very dedicated team of professionals who are passionate in their service to our community. And, we offer a work environment where work-life balance is realized.

What will it take to be successful?
The ideal candidate will have two years' experience in utility infrastructure, dispatch or operations. Experience with SCADA monitoring and control preferred. Ability to complete Austin Utilities' Dispatch & System Operations Controller Program.

What a career at Austin Utilities can offer you…
As a community-owned enterprise for over 100 years, we offer the stability of providing a required service and commodity for our community. We are a diverse team of professionals who take pride in delivering exceptional service to our community through new and innovative technologies. We understand employees have competing priorities. That is why we have created an environment that embraces teamwork and flexibility. Join a diverse team of high performers who take pride in delivering exceptional service to our community and tap into the power of your potential!

How to apply: Please complete the Dispatch & System Operations Controller Application Packet (application, supplemental questionnaire, and job description) located on our website: www.austinutilities.com.

Please forward your application package and resume to:
E-mail: danu@austinutilities.com or
US Mail: Austin Utilities, Attn: Human Resources, 1908 14th Street NE, Austin MN 55912.